

MSI Computer Corp.

RMA Request Form

For RMA Internal Use Only

RMA#:

ISSUE DATE: ____/____/____

ISSUER SIG.:

Please Ship To:

RMA Department
 901 Canada Court
 City of Industry, CA 91748
 Tel: 626 581 3001
 Fax: 626 581 1551
 E-mail: msirma@msicomputer.com

Contact:

Tel: _____
Fax: _____
Email: _____

Company/User Name:

Address: _____
City, State, Zip: _____

*** REQUEST FOR: Warranty Repair**

	MSI Item Number	QTY	SERIAL NUMBER	INVOICE/DATE	Problem Descriptions/TSD Case Number
1					
2					
3					
4					
5					
6					

Total Qty: _____**Important information and instructions; please read:**

- Please complete the RMA request form with detailed description of the problem for the product. All fields must be filled in. Use additional form if necessary.
- Email this complete form back to msirma@msicomputer.com OR fax to (626) 581-1551. The RMA Dept. will reply with a RMA number within 24 hours or provide a reason for RMA denial.
- All RMA Returns must follow these instructions:
 - All RMA returns must be prominently displayed the RMA NUMBER on the shipping label or the package will be refused.
 - All RMA returns must be freight pre-paid in proper shipping packages with this approved RMA REQUEST FORM attached as your packing slip.
 - Used UPS, FedEx, DHL USPS, or any other shipping carriers that can provide a tracking number for the return RMA package.
- Any service must be approved by MSI according to MSI's Warranty Policy and Discretions.
- Your assigned RMA number is valid for 30 days from the date of issue.
- MSI reserves the rights to rejects any RMA returns that's are been physical damaged, missing/bent pins, burn, cracked, or other damages due to abuse.
- Canadian customers are responsible for any Customs release or duty fees.
- MSI has no liability for general, consequential, incidental or special damages. These includes lost data, the cost of recovery of lost data, lost profits and the cost of the installation or removal of installation of replacement Products, and any inspection, testing, or redesign caused by an repair or replacement of Products arising from a defect in any Products.

Customer Signature: _____**Date:** ____/____/____